

# Modernise a public service

Keep the obligations. Lose the inherited constraints.

## 01 When this fits

A civic or regulated service needs modern software without vague calculations, lost records, inaccessible journeys or another costly monolith that only partly fits the work.

## 02 The published route

### Spec Compile & Build Plan

£10,000 fixed | 2 weeks

### Feature-Complete Product Build

from £60,000, quoted from the plan | Quoted from scope

### Technical Due Diligence, if needed

£15,000 fixed | 2-3 weeks

Prices exclude VAT. The signed proposal fixes scope and fees.

## 03 What you receive

- S5 buys a service specification covering statutory and local rules, users, accessibility, safeguarding, reporting, appeals, migration and interfaces, with a priced build plan.
- S6, if commissioned, builds the agreed service and repeatable checks of calculations, permissions, records and exceptions, with an operating handover.
- S4 is optional diligence on an existing supplier or system. Cost and operating assumptions cover implementation, licences, hosting, support, recovery and future change.

## 04 Acceptance

S5: approve the obligations, journeys and priced plan. S6: demonstrate those journeys and records end to end, test consequential rules and hand over operating and exit evidence. S4 has its own findings and red-flag report.

## 05 Who decides and delivers

You: Bring service owners, frontline users, legal/policy authority, information governance, procurement and current supplier constraints into the specification and acceptance decisions.

Zero Drift: Model domains and rules, build and verify the agreed system, document operation, migration and exit. We expose trade-offs and gaps before they become an expensive programme.

## 06 Agree before work starts

The public body's procurement route, DPIA/security responsibilities, accessibility standard, records retention, controller/processor roles and any framework requirement remain engagement-specific.

## 07 The honest boundary

This is not a claim of a G-Cloud listing, organisational ISO 27001 or Cyber Essentials certification. A cost reduction must be established against the actual incumbent and service workload.

## 08 Evidence and next step

[Product case in education: roles and operating evidence](#)

[The deterministic method for consequential rules](#)

[Supplier facts and declared limits](#)

**Tell us which service must change >**